

Access the Open SUNY Help Desk

When you first log in to Blackboard, at the top right of the Suffolk Online landing page is information to access the Open SUNY Help Desk.

If you have any trouble in Blackboard, you can contact the Open SUNY Help Desk in these ways:

1. Visit their website: <https://online.suny.edu/help/>.
2. Call the **toll-free** number at 1-844-OPENSUN (1-844-673-6786).

Provide your information, and they will help you and can remotely access your screen. They are very good!

Help Desk

**For Suffolk Online help,
please contact Open SUNY**

Visit their site: [Open SUNY Help Desk](#)

- or -

Call: 1-844-673-6786 Press option 1 to reach the Help Desk

Open SUNY Help Desk Hours:

Monday - Friday	Saturday	Sunday
7am - Midnight	10am - 5pm	1pm - 9pm